FirstService RESIDENTIAL

HURRICANE DISASTER PLANNING Kings Point Sun City Center, Florida May 28, 2020

Hurricane season runs from June 1st through November 30th. The National Hurricane Center usually issues a watch 36 hours before landfall and a warning 24 hours before landfall. Hurricanes and tropical storms are unpredictable and all residents should pay very close attention to them as they develop.

Sun City Center is <u>not</u> located in a mandatory hurricane evacuation zone. Residents are responsible for making their own emergency plans and preparations well in advance of any storm, including plans to evacuate should their homes be rendered unsafe in which to stay.

FirstService Residential Responsibilities

It is the intention of FirstService Residential to assist the residents of Kings Point during an emergency. Our role is to coordinate vendors and contractors, enabling them to respond as quickly as possible in an emergency.

FirstService Residential employees will mobilize as soon as it is safe, recognizing we might be stranded by bridge closings or flooding. Our employees live in areas that may be more affected by the storm and evacuation orders. We will be available as soon as it is possible.

Telephone and utilities might be out of service. Residents must understand that FirstService Residential is only able to respond after the utilities have been restored. FirstService Residential has no control of restoring water, telephone or electric service.

Contractors and vendors will not respond to roof leaks or other emergencies, such as fallen trees or blocked roads, until the storm has passed and they can safely travel to Kings Point. Currently, we manage 5,525 units in this community. The number of emergency repairs can easily exceed thousands, ranging from minor to serious. FirstService Residential and the vendors will work together to prioritize needed repairs. Serious repairs will be given priority and minor repairs will be expedited as quickly as possible.

FirstService Residential Emergency Plan

Purpose: Protect the lives and health of residents and the employees of Kings Point and protect and minimize damage to residents' property in the event of an emergency.

Priorities:

- 1. To evacuate and account for all employees.
- 2. To assemble the company's Emergency Response Team for implementation of the response plan as soon as it is safe to do so.
- 3. Prevent further property damage through mobilizing vendors to begin repairs and estimates as soon as it is safe to do so.
- 4. File any applicable reports with the Federation of Kings Point.

Emergency response procedures:

- 1. Assess the situation, number and types of hazards expected based on past experience
- 2. Protect residents, employees, contractors, equipment, vital records and other assets.
- 3. Coordinate with the insurance company on any possible claims.
- 4. Get the business back up and running.

Local County and Sun City Center Emergency Response Groups

The Hillsborough Emergency Operations Center (EOC) is in charge of any disaster countywide. After the storm, the Sun City Center Community Emergency Response Team (CERT) is the local operation center and coordinates all local activity by volunteer first responder groups (such as the Emergency Squad and Security Patrol) until such time that uniformed county responders become available. The Sun City Center and Kings Point amateur radio clubs will maintain communications between all local responder groups, the National Weather Service in Ruskin, Hillsborough County EOC and state authorities.

After a storm, the Sun City Center Emergency Squad Public Information Officer (PIO) will man a local disaster desk at 813-633-1414 to receive and respond to all local and media information requests.

Currently there are no shelters available in Sun City Center. For additional information and disaster planning guides go to website: www.HillsboroughCounty.org

To register for a special needs shelter and/or transportation, select one of the following options:

- Call the Hillsborough County Health Department at 813-307-8074
- Call the Hillsborough County Info Line at 813-272-5900 or 813-272-6600
- Call your home health care provider
- Complete an evaluation form and mail or fax to:

Hillsborough County Health Department P.O. Box 5135 Tampa, FL 33675-5135

Emergency Telephone Numbers When life and property are in immediate jeopardy

Emergency 9-1-1

Fire - Police - Ambulance

Local Numbers

Emergency Squad Ambulance	(813) 634-3800 (Non-Emergency 633-1411)
SCC Community Resource Deputy	Jeff Merry (813) 672-7817 if no answer call
	(813) 247-8200 ask for Deputy Merry
Kings Point Chief of Gate Security	Louann Dubendorf (813) 387-3461 or
Kings Point Front Gate	(813) 634-2063, 813-323-7588 or 813-918-3363
FirstService Residential	(813) 642-8990 or 888-425-0001
Community Emergency Response Team-CERT	scccert.com/scc-disaster-information
Hillsborough Infoline/Disaster Preparedness	(813) 272-5900, press #4
Animal Services	(813) 744-5660
Water Service	(813) 744-5600
SCC Radio Room	(813) 642-2071
SCC Emergency VHF Amateur Radio	147.225 MHz
CB Channel #1	26.965 MHz